Twyford and Thorpe Satchville Parish Council

General Data Protection Regulation Policy

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General Data Protection Regulation Policy

1. Purpose of the Policy and Background to the General Data Protection Regulation

Twyford and Thorpe Satchville Parish Council recognises its responsibility to comply with the Data Protection Act 1998 and the General Data Protection Regulation. The General Data Protection Regulation came into force on the 25th May 2018, this Act supersedes the Data Protection Act 1998.

The Act applies to ‘personal data’ which is data relating to a living person who can be identified from that data. ‘Processing data’ means any operation performed on that personal data such as collection, recording or use.

The Parish Council does have data that relates to living individuals and does process data in order to perform its role.

This policy explains to Councillors, staff and members of the public about GDPR.

When dealing with personal data, Twyford and Thorpe Satchville Parish Council staff and Councillors must ensure that:

• DATA IS PROCESSED FAIRLY AND LAWFULLY

Staff, Councillors and Volunteers will be open and honest about why information is required.

• DATA IS PROCESSED FOR SPECIFIED PURPOSES ONLY

• DATA IS RELEVANT TO WHAT IT IS NEEDED FOR

Data will be monitored so that too much or too little is not kept; only data that is

needed will be held.

• DATA IS ACCURATE AND KEPT UP TO DATE

Only accurate personal data will be kept. Inaccurate data will be corrected.

• DATA IS NOT KEPT LONGER THAN IT IS NEEDED

• IT IS PROCESSED IN ACCORDANCE WITH THE RIGHTS OF INDIVIDUALS -

Individuals will be informed, upon request, of all the information held about them.

• IT IS KEPT SECURELY - Only staff will be able to access the data. Data will be

stored securely so it cannot be accessed by members of the public.

2. Information Audit

The type of information the Council holds tends to be limited to name, address,

telephone number and email address. More detailed information is held for employees.

The purposes for which personal data may be used – personnel, administrative,

financial, statutory and legislative purposes, payroll, consultation and business

development purposes.

In the normal course of business, the Parish Council will receive personal data in

connection with the following council activities:

• Administration of Parish Council meetings

• Administration of employment matters

• Administration of the allotments

• Managing Councillor membership

• Receiving and dealing with correspondence

• Contractual matters

• Receiving and processing grant applications

• Creating Volunteer lists for specific activities

The Council is sent a copy of the electoral roll with updates through the year. Data

Protection associated with the electoral roll is predominately the responsibility of Melton Borough Council to manage. The Parish Council holds a copy but does not permit any third party to view the document.

Information relating to children – There is special protection for the personal data of a

child. The age when a child can give their own consent is 13. If the Council requires

consent from young people under 13, the Council will obtain a parent or guardian’s

consent in order to process the personal data lawfully. Consent forms for children age

13 plus, will be written in language that they will understand. At present, the council

does not have any services that directly relate to children. The Council’s Social Media

presence is set to only accept information from accounts where the account holder is

over the age of 13 years.

3. Sensitive Data

The Act requires ‘sensitive data’ to be treated differently. Categories of sensitive data

includes racial or ethnic origins, political opinions, religious beliefs, health issues. The

Parish Council collects only data re: Health Issues to support the Community Response Plan.

Where the Council carries out other future village wide surveys, the responses should be

anonymous and questions are not generally asked on a topic that is classified as

sensitive.

4. Storage of Data

All Council paper documents are stored in a secure lockable filing cabinet or cupboard.

All computer records are stored on password protected computers with anti-virus

software and are not available for Councillors or members of the public to access.

Once data is not needed anymore, if it is out of date or has served its purpose and falls

outside the minimum retention time of the council’s retention policy, it will be shredded

or deleted from the computer.

5. How the Data is used

Data will be used only for the purpose for which it has been supplied. Data will not be

passed to a third party without the express consent of the data subject. The Council will

not share or sell data.

6. Subject Access Requests

A request for a copy of information held by the Council can be made in writing to the

Data Protection Officer (DPO) and a response shall be made within one month as

prescribed in the General Data Protection Regulations.

7. Data Eradication Request

Individuals have a right to have their personal data erased (sometime known as the

‘right to be forgotten’) where their personal data is no longer necessary in relation to the

purpose for which it was originally collected and data portability must be done free of

charge. Data portability refers to the ability to move, copy or transfer data easily

between different computers.

If a request is received to delete information, then the Council’s DPO will respond to this

request within one month. The DPO has the delegated authority from the Council to

delete information.

If a request is considered to be manifestly unfounded then it may be refused, or a

charge may apply. The charge will be as detailed in the Council’s Publication Scheme.

The Parish Council will be informed of such requests.

8. Data Protection Officer

**The Data Protection Officer (DPO) role will be undertaken by the Chairman of Twyford and Thorpe Satchville Parish Council.**

9. Data Breaches

If a data breach is identified the Information Commissioner’s Office (ICO) will be

informed and an investigation will be conducted by the DPO.

Personal data breaches that are identified by the Council or referred to it will be

reported to the DPO for investigation. The DPO will conduct an investigation with the

support of the Parish Council. Investigations will be undertaken within one month of the

report of a breach.

Procedures will be put in place by the DPO to detect, report and investigate a personal

data breach. The ICO will be advised of a breach (within 3 days) where it is likely to

result in a risk to the rights and freedoms of individuals, if for example, it could result

in discrimination, cause damage to reputation, financial loss, loss of confidentiality, or any

other significant economic or social disadvantage. Where a breach is likely to result in a

high risk to the rights and freedoms of individuals, the DPO will also notify those

concerned directly.

10. Confidentiality

When complaints or queries are made, they must remain confidential unless the subject

gives permission otherwise. When handling personal data, this must also remain confidential.

11. Privacy Notices

Being transparent and providing accessible information to individuals about how the

Council uses personal data is a key element of the Data Protection Act 1998 (DPA) and

the EU General Data Protection Regulation (GDPR). The most common way to provide

this information is in a privacy notice which will inform individuals about what the

Council does with their personal information; the Council has adopted this approach.

A privacy notice will also contain the name and contact details of the Parish Council and

its Data Protection Officer, the purpose for which the information is to be used and the

length of time for its use. It will be written clearly and will advise the individual that they

can, at any time, withdraw their agreement for the use of this information. Issuing of a

privacy notice will be detailed on the Information Audit kept by the Council.

12. Policy Adoption and Review

This policy document is written with current information and advice. It will be reviewed

at least annually or when further advice is issued by the ICO.

All Councillors, employees and volunteers are expected to comply with this policy at all

times to protect privacy, confidentiality and the interests of the Council.

The Parish Clerk, the Data Control Officer, has overall responsibility for the day to day implementation of this Policy.

Phil Challoner

Clerk to Council

2 September 2020 (Reviewed June 2023)